

Contact us

Tel: 01865 794749 - Service is available from Monday to Friday, 8am to 6pm (excluding public holidays). Outside of these hours, the care team at Helen House are available 24/7 for support and advice.
Email: outreach@helenanddouglas.org.uk



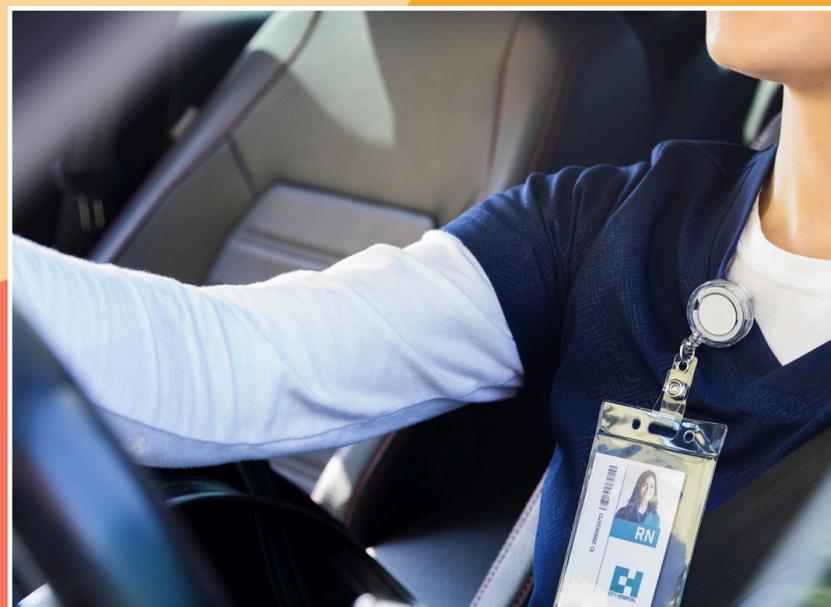
More about Helen & Douglas House at hdh.org.uk



Helen & Douglas House is a registered charity and no payment is requested from children and their families who receive our care and support.

Registered charity no. 1085951

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Outreach Nursing

Providing support and advice to children and young people who need supportive, palliative, or end-of-life care

Who are the Outreach nursing team?

We are a small team of nurses, with specialist palliative care experience, including advanced assessment skills and independent prescribing. We work alongside the medical team at Helen & Douglas House.

We provide support and advice to children/young people with complex medical needs, who need supportive, palliative, or end-of-life care.



We will endeavour to support you and your child/young person in your preferred place of care, be that at home, in hospital, or at the hospice.

We cover the whole of the Thames Valley area which covers Oxfordshire and the surrounding counties.

What we do

We work in partnership with your child or young person's key professionals to ensure individualised and holistic care.

We work alongside perinatal services, and we may meet you before your baby is born.

We will assess your child/young person's needs/symptoms and work closely with you and other key professionals (as required) to develop an appropriate management plan.

We can help with and support advance care planning if, and when needed. We support end-of-life care at home, working closely alongside your child's local team to facilitate this.



Parents comments and quotes

'The Outreach team at Helen & Douglas House have been invaluable to us as a family. They provide phenomenal support and always go the extra mile.'

'Having a child with complex medical needs is challenging and to know that you have someone there who is medically trained, whom you can ask questions of at any time, and who provides advice, makes life that little bit easier.'

'They also provide amazing support in terms of medication advice and prescriptions, consulting with doctors and medical teams, assisting with respite and providing emotional support and counselling for the whole family. We feel so lucky as a family to have the Outreach team.'

Outreach at Helen & Douglas House

Our Outreach nursing team was set up in 2011 and has been an essential part of our service ever since. In recent years, the service has grown further to reflect the changing needs of the children and families we care for and support.

The fundamental aim of our Outreach nursing team is to give flexible and personal support to children with life-shortening conditions in the community. Our Outreach nurses are able to improve the quality of life for children in the saddest of circumstances, support their families and liaise with other healthcare providers, as well as other members of our care team, as they work towards the same aims of making a child, living with life-shortening and terminal conditions, as comfortable as possible. The team's biggest achievement is empowering families to take their children home, particularly in the case of end-of-life care.

Read more at www.helenanddouglas.org.uk/family-stories.

Useful notes
